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TEAFFANI[®]
— C.A.T.E.R.I.N.G. —

COMPANY PROFILE

Your Professional Caterer For Successful Events

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VISION

World Leading Food Service Provider that Improve people's life through Teaffani's experience.

MISSION

To provide Exceptional Customer service and to achieve Excellent Standards on all of our products and services.



WHO WE ARE: Us And Our Passion

In 2011, our founders Jerome Ong & Rachael Ang were deeply inspired by an exceptional dining experience they had in New York City. They thought of bringing in the wonderful experience back in Malaysia, hence Teaffani is started.

Teaffani has a humble beginning with just a 2-man team that has operated home-based. In 6 years, it has grown to a company with 50 full-time employees, with a 12,000 square feet central kitchen situated in Glenmarie, Shah Alam. Teaffani Catering is fully committed to progress and to develop year by year.

Teaffani's culture promotes "Humility" and employees are always being encouraged to accept and take advantage of every opportunity regardless how big or small. Each day is believed to be a chance to learn something new. Being in "People Business", it is a great pride and achievement that Teaffani Catering is able to serve as many people as they can every single day.



WHAT WE DO

Teaffani Catering is known for providing elegantly presented catering service, also offering the customers with scrumptious food that are carefully crafted. We cater to both Corporate and Private clientelles. Majority of our customers are from corporate sector, ranging from micro to medium enterprises not to mention big corporations, that we have been servicing on a regular basis for a long time now. Our team are well trained on providing excellent customer service to ensure that we exceed our customers' expectations at all times. This is one of Teaffani's pride. On any occasion, we always strive to bring the 5 star hotel experiences to your doorstep.

EVENT CATERING

- Buffet
- Canape
- Western Plated
- Food Dropoff

CANTEEN CONTRACT

- School Food Supply
- Staff Canteen



OUR CORE VALUES

Compliant and Disciplined

Humility

Integrity

Be a Wow inside and out

Embrace Growth and Innovate

Share and Care



MILESTONE

Moved to Zenith Corporate Park. (kitchen / office / storage)

Expanded to 900 sqft kitchen and 600 sqft storage. Got more service vehicles to accommodate more event. Got our first big project where we catered to 1500 pax in a series of bookings under one client.

Catered to another big event with 1000 pax guests. Won 6-month contract Dinner In The Sky project that ran from December 2016 to mid June 2017.

Moved to New Factory in Glenmarie Industrial Area.

Halal Certified By JAKIM



2012



2014



2016



2018



2018



2011



Teaffani High Tea started in a small office shared with friends. 2 manpower workforce.

2013



First media interview by BFM. Got 1 lorry and 1 van. Changed trading name to Teaffani Catering.

2015



Expanded to 1400 sqft full kitchen.

2017



Organized our very first Corporate Social Responsibility project at RACTAR. One of the winners of Luxury Travel Guide Service Of Excellence Award 2017.

2018



Teaffani had successfully catered an enormous 3,500 pax event.

KEY FOCUS AREAS



Customer Relations
Team's Friendliness &
Efficiency

Kitchen Production's
Quality and Standards
Compliance

Butler Service Quality
and Skills Innovation



OUR PRIDE IN OUR PRODUCTION



SAFE

CLEAN

CONSISTENT



PRODUCTION INFORMATION

Number of
Employees Management

12

Number of
Production / Operation

25

Number of
Quality Controller & Audit

2



Walk In Chiller
(0 - 4°C) x 2 rooms



Walk In Freezer
(-22°C) x 2 rooms



SERVICES WE PROVIDE



Foods & Set Up
Event Space
Academy



ACHIEVEMENTS

In Year 2016, we were honoured to be awarded by 2Spicy Entertainment Sdn Bhd as the official Food Provider for Dinner in The Sky Malaysia 2017. We are grateful for this exciting project as we imagine our customers experience "floating" in the sky while relishing our food. We simply love the concept! While Teaffani is known for providing elegant and premium food presentation and for executing excellent customer service experience, we are ready to fly up to the next level. We ensure to deliver highest quality standards through our great team and a promise of delivering "WOW", which completes the ingredients of Teaffani brand that customers truly trust. Let us sprinkle everyone with immeasurable joy and let us create a cloud 9 experience as we lift your appetites! Ladies & Gentlemen, we proudly present to you – Dinner in The Sky Malaysia's Official food provider, Teaffani Catering!





Dinner In the Sky Official Food Provider - December 2016 to June 2017

Corporate Social Responsibility Program - We Care, We Share 2017

Leisure and Travel Guide Award of Excellence (WON) - 2017





Teaffani CSR Gastronomy Canape Competition 2018 was a successful event that was organized by Teaffani Catering on the 25th of November 2018



Catered 3,500 pax in
1 hour with 13 dishes at
SP Setia Convention Centre

Elegant 4 courses western
platted services for 350 pax
in 1 hour



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